

Executive Certificate in Managing Intercultural Conflict

Delivery and Format

	<u>Sunday</u>	<u>Monday</u> Module 1	<u>Tuesday</u> Module 2	<u>Wednesday</u> Module 3	<u>Thursday</u> Module 4	<u>Friday</u> Module 5
	Sept. 22	Sept. 23	Sept. 24	Sept. 25	Sept. 26	Sept. 27
8:00am-12pm		Identifying Conflict Terry Beckstrom	Negotiating Your Best Decision Keren Nafte	Moving Towards Resolution: Practices in Mediation John Murphy	Resolving Disputes Across Cultures Dr. Raymonde Kleinberg	Crisis Management: Negotiating Better Relationships in Difficult Terrain John Murphy 11:45AM- Conclusion
12-1:00pm		Lunch	Lunch	Lunch	Lunch	
1:00-5pm	Move-In	Identifying Conflict Terry Beckstrom	Negotiating Practice: Role Play Keren Nafte	Mediation Role Play John Murphy	Intercultural Negotiating Practices: Practical Application Dr. Raymonde Kleinberg	
7-8:30pm	Welcome Reception				Closing Reception	