

Student Accounts and Cashier's Office

Fall 2020 Billing/Scheduling FAQ for Students

How do students know how much they owe for tuition and fees for fall?

- Students will log into [E-bill](#) through SeaNet. The current balance due is available to view and pay online.

Are students notified when their bill changes?

- Yes, students receive an email each time a change hits their student account.

How are tuition and fees being calculated and assessed?

- Courses are assessed based on a number of factors, including:
 - Student Level (Undergraduate or Graduate)
 - Student Residence (In-State or Out-of-State)
 - Program/Degree if a differential tuition rate is applicable
 - Campus code attached to each course (Main Campus or Extension)
 - See the [Student Accounts Tuition and Fees](#) website for complete billing information

What has changed in light of COVID-19?

- The method of billing has NOT changed. The way courses are built has changed to offer more online and hybrid sections of courses. For these courses, the campus coding has been changed to Extension and will be assessed accordingly based on the approved tuition and fees for this year.

If some of my classes have been changed from main campus to extension, how will this affect my student bill?

- If you are an undergraduate student and you are now registered for less than 12 main campus credit hours or a graduate student registered for less than 9 main campus credit hours you will be charged the distance education rate per credit hour for the courses that were changed. A list of [tuition and fees](#) for this year can be found on the student accounts website.

How will tuition and fees be affected if the university has to switch to an all-online instructional format this year?

- Some or all instructional formats for all or part of the 2020-2021 academic year may change due to the public health emergency caused by the COVID-19 pandemic. As has always been the case, tuition and fees are charged at the beginning of the semester and will remain in place regardless of any changes in instructional format. Tuition and fees

will not be refunded in the event that instructional format changes for any part of the 2020-2021 academic year.

How long do I have to decide if I want to remain in the classes that have been changed from main campus to extension?

- The drop/add date to change any classes without a penalty is Wednesday, August 26. If you decide to withdraw from the fall semester (all classes), please refer to the [withdrawal schedule](#) for the fall semester.

Is it possible for a student to take off a semester or a year to avoid exposure to COVID-19?

- Students can be on a leave of absence for one semester and return the following semester (excluding summer semesters) without affecting their status as a UNCW student. Students who are absent from the university for more than one semester (excluding summer semesters) are considered inactive and must seek readmission from the Admissions Office.

If my classes have all been changed to Extension courses how can I receive a refund for my parking charge?

- Email the Parking Office at parking@uncw.edu with any questions related to parking.