Billing Information

Monthly E-bills were uploaded on November 30th for Spring undergraduate pre-registration. Payment is due by December 21st. Non-payment of this bill may result in class cancellation and transcript/diploma holds.

Spring TealPay payment plans will be available starting December 1st.

Please Note: You have to enroll in a payment plan each term, Fall plans do not carry over to the Spring term. Visit: TealPay Payment Plan for complete plan information.

Students enrolled in the Online Accelerated Program (RN to BSN) should refer to the Online Accelerated Program webpage for due dates and related information.

Refunds

In preparation for issuing the Financial Aid refunds on the first day of class for Spring 2016, the Student Accounts office begins posting refunds to student accounts 10 days before classes start. Students will need to establish an E-refund account on the E-bill site to receive any excess funds from loans, overpayments, scholarships and grant monies. Set up your E-refund account today to avoid future delays due to paper check processing. It is a safe and secure method to receive your refund faster.

What is Title IV authorization?

Federal Title IV financial aid only covers institutional charges (tuition and fees, room and board) for the current award year.

In order for UNCW to apply Title IV financial aid to pay non-institutional charges such as parking, health insurance, library charges, or pay for prior year charges up to $200, you need to provide authorization.

1. Log onto mySeaport.
2. Click on the SeaNet app.
3. Click on the “Student Services & Financial Aid”.
4. Click “Financial Aid”.
5. Click “Award Package”.
6. Select the appropriate aid year (e.g. 2015-16 Aid Year)
7. Click the “Resources/Additional Information”
8. Scroll down and answer the two questions (we recommend selecting YES)
9. Click “Submit”

Keeping In Touch and Helpful Links

Student Accounts
TealPay Payment Plan
Housing & Residence Life
Registrar
Auxiliary Services
Campus Dining
Financial Aid
Helpful Links
Tutorials
Frequently Asked Questions
E-Bill

What’s New?

American Express is now accepted for student online payments made through E-bill. Please note there is a 2.75 % convenience fee for all online credit card payments. Accepted credit cards for online student payments are MasterCard, VISA and American Express.

Checking account payments made via E-bill do not incur any convenience fees.

December Graduates: Please be sure your student account balance is paid in full prior to leaving or a hold will be placed on your account which will prevent you from receiving your diploma or transcripts.

Many students currently have the $6.00 graduation fee due on their accounts.

Important Dates

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 30</td>
<td>Spring UG Pre-registration E-bill Issued</td>
</tr>
<tr>
<td>December 1</td>
<td>TealPay 5 Opens</td>
</tr>
<tr>
<td>December 7</td>
<td>TealPay 5 Closes</td>
</tr>
<tr>
<td>December 21</td>
<td>Spring UG Bill Due Date</td>
</tr>
<tr>
<td>December 21</td>
<td>TealPay 4 Closes</td>
</tr>
<tr>
<td>December 24</td>
<td>Winter Break begins Ends January 4th</td>
</tr>
</tbody>
</table>

OFFICE CLOSING

The Student Accounts & Cashier Office will be closed:
- December 4th, 9-10 a.m.
- December 11th, 11:30-1:30 p.m.
- Winter Break—December 24th through January 3rd, 2016

Thank you for your patience during these times.

Contact Information

UNC Wilmington
Cashier’s Office - Student Accounts
601 S College Road
Wilmington, NC 28403 - 5926
Phone: 910-962-4281
Fax: 910-962-7402
Email: Studentaccounts@uncw.edu
Email: tealpay@uncw.edu

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