

A semi-distance, multi-disciplinary, terminal program for professionals, practitioners and students who wish to gain a greater understanding of conflict in both domestic and international settings

Gain skills required to facilitate high conflict meetings and scenarios:

- interpersonal conflict
- third-party facilitation
- mediation
- larger group conflict

Designed for both civilian and active military students, this new program is a response to increasing demand at both international and domestic levels for core skills in conflict management.



(c) Nick White /Getty Images



UNIVERSITY of  
NORTH CAROLINA  
WILMINGTON

## CONFLICT MANAGEMENT & RESOLUTION

**Remonda Kleinberg, Ph.D., LLM**  
Conflict Management and Resolution  
Program Director

tel 910.962.4254 | [kleinberg@uncw.edu](mailto:kleinberg@uncw.edu) | [uncw.edu/cmr](http://uncw.edu/cmr)

Cover image: Getty Images/iStockphoto  
EEO/AA Institution. 250 copies of this public document were printed  
at a cost of \$214 or \$.86 per copy (G.S. 143-170.1)



Master of Arts

## Conflict Management & Resolution

[uncw.edu/cmr](http://uncw.edu/cmr)

## Concentrations & Electives

### National and International Security

- Strategic Communications: Analysis of Persuasion and Cultural Principles and Techniques
- Propaganda, Political Warfare and Influence Operations
- International Law and Dispute Resolution
- Terrorism and Counter-Terrorism
- Emerging International Security Threats
- Intelligence and International Security
- Cyberwarfare, the Newest Dimension of War: Cyber-Technology and Its Role in 21st Century Conflict
- Emerging International Security Threats
- Psychology of Terrorism
- Technology and Security
- International Terrorism: Regional Studies
- Robots at War: Examining the Evolution of Unmanned Vehicles in Armed Conflicts and Security Operations

### Domestic, Social and Organizational Conflict Transformation

- Alternative Dispute Resolution
- Public Management and Facilitation
- Family Violence Over the Lifespan
- Violence in the 21st Century: Diversity Matters
- Individual and Organizational Problem Solving and Decision Making
- Trauma Awareness and Transformation
- Disaster Mental Health Response
- Non Violent Communication and Crisis Intervention
- Psychology of Stigma and Discrimination: Identity and Conflict
- Labor Law and Relations
- Restorative Justice
- Basic Hostage Negotiations

## Two-part, blended-course model

### 1. Short and intense (two-days to two-week) set of initial lecture/seminars (each course) utilizing traditional video conferencing classrooms and systems

### 2. Self-paced learning in a distance education format

- More “meeting” times can be incorporated throughout the semester (driven by student and faculty availability)
- Faculty members and program director are available for consultation
- All other relevant graduate courses in UNCW curriculum are available as electives – depending on concentration and goals, pending program director approval
- Face-to-face seminars taught in video teleconferencing classrooms
- Mobile-access technology for students unable to participate on campus giving 24/7 access to active military students who are deployed or unable to attend because of other training commitments
- Downloadable video files available throughout the semester – accessible from any location with an Internet connection

## REQUIREMENTS

36 conflict management and resolution credit hours (12 courses)

### 4 common core courses (12 hours)

Students develop core skill sets in conflict management, conflict types, negotiations, decision making and intercultural dispute resolution

- Conflict Management Theory
- Mediation and Conflict Resolution Practicum
- Decision Making and Negotiation
- Intercultural Dispute Resolution

### 1 additional concentration core course (3 hours)

- National and international security (capstone for international)
- Individual and organizational problem solving and decision making (capstone for domestic, social and organizational conflict transformation)

### 7 additional elective courses (21 hours)

## ADMISSION

- Merit-based – Graduate Record Examination (GRE) not required
- Application for graduate admission
- Official transcripts of all college work (undergraduate and graduate)
- Letter of interest detailing the applicant’s goal in pursuing graduate work in conflict management and resolution
- Three letters of recommendation from an academic institution or the applicant’s relevant professional field

Applicants can submit supplemental materials – resume and sample of academic or professional work – with their online application.