University Community Relations Alliance Agenda

October 24, 2018 at 4:00 PM

Azalea Coast Room, UNCW Campus

Call to order – 4:01 pm

Review & Approval of Minutes – 4:04 pm

UCRA Reports

- Stephanie Ganser, UNCW
  - There are significant challenges to the city and things are not business as usual. UNCW students were out for about a month. Many people had homes affected. I was the point person connecting students with housing vacancies, as many students were displaced as well.
  - Noise citations – 53 total
  - Map in the back of the room showing citations of UNCW students so far this year that we received from Lt. Ingram.
  - Good neighbor packets went to many off campus communities. I have some extra packets available if you want one
  - We did a walk and talk on August 23 and went door to door on College Acres Dr. Talked to more than 10 properties
  - Our office talked to many student groups at the start of the semester about off campus living expectations – orientation leaders, athletes, etc.

- Andrea Weaver, UNCW
  - The hurricane did affect operations of university and operations of our communications. We created an emergency alert web page and had over 2,000 visits to that site. We also created FAQ pages for students and parents. We had over 50 posts on social media during that time that had a reach of over 2 million people.
  - It was great to hear the community come together and support our students during this time

- Lt. DeNoia, UNCW PD
  - Bike larcenies, alcohol violations, and drug violations down for the same quarter last year and down for the average
  - Lt. Ingram is going to speak on the mutual aid agreement with UNCW and the city

- Lt. Mat Ingram, City of Wilmington PD
  - UNCW and the city entered into an agreement in which UNCW would also respond to loud noise calls, party calls, etc. near campus. Last year, I was out during that time. We got it resigned this year and of course, we had a hurricane. We did talk and get the agreement signed through November 5. When city officers arrive in areas surrounding campus and it is apparent that there are a lot of students there, they are to contact UNCW PD to also respond. It’s not double jeopardy though. City officers are to write their citations and then UNCW PD will do their referrals to the Dean’s office. I am going to try to try to get the agreement again in January, but I can’t promise that.
Following the hurricane, UNCW had to move many UNCW students out into the community due to housing issues. Chief Donaldson with UNCW PD requested that UNCW work with the city on these locations where students were placed. The city has agreed. There are now 6 locations that I am aware of – 1 in Carolina Beach and 5 in the city where students are housed and UNCW PD will be helping with calls. Those locations are Wilshire Landing, Red Point (formerly Aspen Heights), Aspire, Camden, Fairfield Inn & Suites, and the Golden Sands in Carolina Beach.

- Stephanie – Students are being housed at these places because on campus residences were damaged and students were unable to live there
- Roger – I hope at some point the mutual aid agreement can become permanent

- Walk and Talk – we did make a lot of contact and people felt we should keep doing it and do it more often.

- Jordan Cooke, UNCW
  - Service activities students have been involved in – My fraternity and another joined together and gathered over 80 volunteers to help mud out more than 23 homes. We also had students help with Samaritan’s Purse and other helping with fundraisers to raise money for rebuilding. One fraternity joined with members from other universities to volunteer at food banks.
  - We are selling shirts to raise money for the university disaster relief fund. We are making $6 on each shirt and have already sold over 300.

- Luke Haigh, UNCW
  - I would like to thank everyone for how they handled the hurricane situation.
  - The committee I am currently on is pushing voting right now. We had a voter registration drive, but the hurricane affected that. We are trying to put flyers out.
  - We also want to know about volunteer efforts that need additional volunteers. Please let me know so that I can let Student Government know.

- Corey Boyett, City of Wilmington
  - From July to October, 47 notices given, 7 final notice letters sent, and 3 civil citations issued
  - There will be two passes for debris clean up and bulky/construction items damaged from the storm. While storm debris is being picked up, there will be no restrictions on the amount of debris that can be picked up. Tree limbs for pick up can be up to 12-feet long. Their initial focus will be vegetative debris along public streets in residential areas and then bulky. Residents are asked to put out their storm debris by the curb as soon as it is ready for pickup. After the two passes the city will go back to enforcing all solid waste ordinance.
  - Vegetative debris must be separated from construction/demolition debris, bagged yard waste, bulky items, electronics, trash and recycling. If items not properly separated, expect a delay in collection.
  - Most areas around the UNCW campus are still in first pass. You can check your status online
  - Citations were lower this period due to new tenants moving in and Florence.
  - Thank you for the continued calls reporting trash can and bulky violations.
  - I brought some yard waste handouts with me for people to take with them.

- Roger Sims, City of Wilmington
For July through September, our schedule was off a bit for the hurricane. We still conducted biweekly surveillances for public nuisances and parking violations, daily inspections for parking violations.

- Provided educational materials to UNCW for their off campus student packets, including public nuisance codes, university parking codes, junked or healthy and safety vehicle codes, and minimum housing codes.
- The off-campus housing fair was cancelled due to the hurricane.
- Parking violations: 9 notices to owners and/or occupants issued, 0 invalid complaints, 9 voluntary compliances, 0 active cases.
- Public nuisances: 43 notices to owners and/or occupants issued, 0 invalid complaints, 6 voluntary compliances.
  - Amy Beatty – We brought trend data with us that we pulled from the online map of cases that we talked about in previous meetings. You'll see that for code enforcement and solid waste, numbers have stayed the same or gone down. We are still struggling with noise violations. Keep in mind that for this quarter, data will be skewed because of the hurricane.

Lee West, CAGNA
- There is a rezoning request working its way through the system called Cottages on College Acres Dr. They will build approximately 45 buildings and they said they only need 109 parking spots for 150 people. We are resisting it in College Acres, but it is in planning stages with the city.

Neal Shulman
- I would like to thank Lt. Ingram for getting these things done that we have waited 10 years for them to get done. Chief Donaldson told me years ago that I would go to my grave before this would happen so I guess I can go to my grave now.
- Lt. DeNoia, since when does UNCW help the city with calls because the city can’t respond to them?
  - Lt. DeNoia - UNCW has been helping since the mutual aid agreement
  - Neal – well one of the ladies working for UNCW PD posted online that UNCW was responding to the calls because the city could not respond to the calls
  - Lt. DeNoia – I can’t respond to that, I haven’t seen that
- Some of the rental agencies are not properly treating these damaged houses off campus. It can cause MRSA, sepsis, and other health issues.
  - Amy – if you know of those places, you can send us the addresses
  - Neal – well we tried reporting places before that had 23 Mexicans living there
  - Amy – when we get complaints, we do investigate them
  - Neal – well I would tell you there have been email threads on that and you need to follow up on the Mexicans living there.

Bill Kerls
- 2 noise violations in Carlton and no repeats, owners have been notified.
- I wanted to talk about a personal experience that I had recently. I tried to pull out several large branches out of the storm sewer following the storm. A female student and two male students stopped to help. I fell back, hit my head, and was bleeding. I said I would just go home. The two male students wouldn’t let me go home by myself, they went with me.
female student also came by my home to check on my. When I came back by, the students had moved the branches out of the way so they wouldn’t block the drain. A week later, I saw that same female student and she asked me how I was doing. Personally, I couldn’t ask for better neighbors.

Public Comment:

Roger – The trees on College Rd fell and I like that you can see the campus better now.

Neal – (To Stephanie) Can you clarify if that information is going to be shared? You never answered my question about why you didn’t share information with the alliance.

Stephanie – Can you tell me what information you are talking about?

Neal – Where they have agreed to work with police off campus to respond to calls.

Stephanie – That information has already been shared.

Neal – No, it hasn’t. Where they have agreed to go off campus to respond to properties like in Carolina Beach.

Lt. Ingram – Well we have two separate agreements that we are talking about here – 1 is the mutual aid agreement with the city and 1 is regarding the student displaced by the hurricane. The public information officers for UNCW and the city need to get together to agree on something to put out.

Amy – We’ll have out communications person get with UNCW to work on something to put out.

Lt. DeNoia – These off-campus property checks, we are checking 24/7 so people there are getting familiar with UNCW PD being there.