Library Support for Extension Students

The UNCW Randall Library and the CCCC Learning Resources Center are working together to offer full library services for students enrolled in the UNCW Extension Program!

Librarians are here to help!

Walk-up Service
Librarians are available to answer any question big or small at the Randall Library Learning Commons Desk or CCCC LRC Service Desk.

Randall Library Hours visit http://library.uncw.edu/hours

CCCC LRC Hours visit http://www.coastalcarolina.edu/LRC/hours_operation.htm

Get Help! Chat with a Librarian!
http://library.uncw.edu/ask

Email
Send us your questions via email anytime:
Randall Library: libref@uncw.edu
CCCC LRC: askalibrarian@coastalcarolina.edu

Getting Started with Research
Need help getting started with your library research process? We’ve outlined the research process steps below. We also have guides on using the library and researching specific topics.
http://library.uncw.edu/get_started

Online Library Tutorials
These online tutorials will teach you how to use the library, search our resources more effectively, and improve your research skills.
http://library.uncw.edu/tutorials

Library Numbers to Know

<table>
<thead>
<tr>
<th>Library</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Randall Library</td>
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<tr>
<td>Research Services</td>
<td>910.962.3760</td>
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<tr>
<td>(Toll-free)</td>
<td>1.866.377.8309</td>
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<tr>
<td>Circulation Desk</td>
<td>910.962.3272</td>
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<tr>
<td>Interlibrary Loan</td>
<td>910.962.3273</td>
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<td>Curriculum Materials Center</td>
<td>910.962.3362</td>
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<td>CCCC LRC</td>
<td>910.938.6237</td>
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<tr>
<td>Harriotte B. Smith Library</td>
<td>910.451.5724</td>
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<tr>
<td>Reference Desk</td>
<td>910.451.1979</td>
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<tr>
<td>Book Renewals</td>
<td>910.451.3026</td>
</tr>
<tr>
<td>Camp Johnson Branch Library</td>
<td>910.450.0844</td>
</tr>
<tr>
<td>John A. Lejeune Education Center Research Library</td>
<td>910.450.9845</td>
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Important Websites

Randall Library
http://library.uncw.edu

Services for Distance Students
http://library.uncw.edu/distance_learners

Articles & eResources/Databases
http://library.uncw.edu/articles

CCCC Learning Resource Center
http://www.coastalcarolina.edu/LRC/LRC_home.htm

Camp Lejeune Libraries
http://www.mccslejeune.com/libraries/index.html

UNCW
William Madison Randall Library
601 South College Rd. Wilmington, NC 28403-5616
(910) 962-3760 1-866-377-8309

This publication is available in alternative format on request.
Library Support for Extension Students

Off-Campus Access to eResources
http://library.uncw.edu/off_campus_access

1. When you select a licensed resource from our website (e.g., eResource, e-journal, e-book, etc.), you may be prompted to log in.
2. To log in, please enter:
   1. Your campus username (email address without the @xxxx.edu)
   2. Your campus (email) password
   3. Click the button for UNC Wilmington
3. Once logged in, you will be automatically transferred to the resource you selected.

Library Books Mailed to You--Free!

All extension students may request Randall Library books for their own use. They will be mailed to you at your home address at no charge.

We can also send you books and articles from other libraries.

How does it work?

We provide these services to you through our Interlibrary Loan (ILL) and Document Delivery Services department. Once you set up an ILL account, you can request the materials you need.

To set up your account, go to https://illiad.uncw.edu/logon.html

- Click “First-Time Users”
- Identify yourself as a “Distance Education” Student
- Fill in your home address
- For the request, fill in the form with the information about the book you want

For problems or questions?
1.866.377.8309

Contact us for more help

Melissa Raymer
Distance Learning Librarian, UNCW
910.962.4234
raymerm@uncw.edu

Sally Goodman
Head Librarian, CCCC
910.938.6793
goodmans@coastalcarolina.edu

Linda Hopkins
Librarian,
Harriotte B. Smith Library
hopkinsl@usmc-mccs.org