UNCW
GUEST ORIENTATION
WILL BEGIN SHORTLY
Services for Seahawks

Megan Allred
Communication & Marketing

allredm@uncw.edu

www.uncw.edu/auxiliary
Business Services

Auxiliary, Campus Support & Sustainability Services

- Textbooks
- Campus Dining
- On & Off Campus Shuttles
- Meal Plans
- Parking & Transportation (Permits)
- Seahawk Mail
- Passport Services
- UNCW Bookstore
- Bike Share & Bike Registration
- iPrint & iPrint Business Center
- UNCW One Card (ID & Accounts)

Warwick Center  allredm@uncw.edu  www.uncw.edu/auxiliary
UNCW One Card
ID + Accounts

ONLINE PHOTO SUBMISSION
Submit YOUR photo online to the UNCW One Card
Online Photo Submission found in MySeaport

ACCESS
Residence Halls,
Computer Labs, Rec
Center, Events, etc.

ACCOUNTS
Meal Plan, Bookstore
Dollars, Seahawk
Bucks, iPrint

COMMUNITY
FREE WAVE Buses &
Shuttles + Seahawk
Savings discounts

Warwick Center
onecard@uncw.edu
www.uncw.edu/onecard
UNCW One Card Accounts

MEAL PLAN
- Meals & Food Dollars | Plans per semester
- Sign up in MySeaport | Billed Student Account
- Required for Students Living in Required On-Campus Housing Facilities

SEAHAWK BUCKS
- Used on campus | Funds Never Expire
- Deposit Online or in Office | Visa/MasterCard
- Voluntary spending account to use anywhere

IPRINT DOLLARS
- All students receive FREE $8.00 per semester
- Print from your phone or any device
- Additional Funds: Deposit Seahawk Buck$

BOOKSTORE DOLLARS
- Used at the Bookstore | Funds Never Expire
- Sign up in MySeaport | Billed Student Account
- Get books/supplies before financial aid refund

Warwick Center
onecard@uncw.edu
www.uncw.edu/onecard
Meal Plans

Eat like a Seahawk

ON-CAMPUS REQUIRED
ALL ACCESS MEAL PLAN

All Students Residing In: Belk, Galloway, Graham, Hewlett, Schwartz, Pelican, Sandpiper, Cornerstone, Keystone House, or Innovation House

Default Required Meal Plan: All Access 5
(May Select: All Access 5 or All Access 7)

+ First-Year Freshmen Residing In: University Suites, Seahawk Crossing, Seahawk Landing or Seahawk Village

Default Required Meal Plan: All Access 5
(May Select: All Access 5 or All Access 7)

Sophomores, Juniors, Seniors: University Suites

Default Required Meal Plan: All Access 5
(May Select: Block 110, All Access 5 or All Access 7)

ON/OFF CAMPUS VOLUNTARY

CHOOSE ANY PLAN

Sophomores, Juniors or Seniors Residing In: Seahawk Crossing, Seahawk Landing or Seahawk Village

All Students Residing: Off Campus

ALL ACCESS 7 | $2,300.12 PER SEMESTER

ALL ACCESS
Dining Hall Meals
7/WEEK Teal Meals
$250 Food Dollars
5/SEMESTER Guest Meals

ALL ACCESS 5 | $2,004.21 PER SEMESTER

ALL ACCESS
Dining Hall Meals
5/WEEK Teal Meals
$75 Food Dollars
5/SEMESTER Guest Meals

BLOCK 110 | $1,498.11 PER SEMESTER

110/SEM
Dining Hall or Teal Meals
$350 Food Dollars
5/SEMESTER Guest Meals

BLOCK 80 | $1,088.88 PER SEMESTER

80/SEM
Dining Hall or Teal Meals
$250 Food Dollars
5/SEMESTER Guest Meals

BLOCK 35 | $529.85 PER SEMESTER

35/SEM
Dining Hall or Teal Meals
$150 Food Dollars

HAWK | $400 PER SEMESTER

$400 Food Dollars

HAWK | $600 PER SEMESTER

$600 Food Dollars

Teal Meals: Combo meals that may be redeemed at retail locations on campus

Warwick Center
mealplans@uncw.edu
www.uncw.edu/studentmealplans
Meal Plans
Sign up in MySeaport

FALL SEMESTER
Sign Up After Registering for Classes; Billed to Student Account

SPRING SEMESTER
Your Fall Plan is Auto-Assigned; Billed to Student Account

ACCOUNT INFO

Changes, according to housing type, are permitted during the change period (dates are published on the student meal plan website)

Add-On Food Dollars (any) or Add-On Meals (Block Plans only)

Food Dollars roll (summer to fall & fall to spring with a meal plan); ALL funds expire at the end of the spring semester

All Access and Teal Meals expire each semester

QUESTIONS?
Email us with any questions you have!

Warwick Center
mealplans@uncw.edu
www.uncw.edu/studentmealplans

UNCW
UNCW Bookstore

UNCW GEAR
From the Big Game to Teal Tuesday, We’ve Got You Covered

CLASS SUPPLIES
Everything for Class - Blue Books, Scantrons, Folders, Tech Items, etc.

DUB CITY BREW
Sit, Study and Snack! Enjoy the Starbucks cafe with your friends

Fisher Student Center  bookstore@uncw.edu  www.uncw.edu/bookstore
1. 3 EASY STEPS!

2. Textbooks
   Order and view list online

3. MKT340 007 SPRING 2020
   FOUNDATIONS OF MARKETING
   REQUIRED 1 BY PRICE
   EDITION: 7TH
   PUBLISHER: CENGAGE
   ISBN: 9781305405769
   FROM: $29.99 - $187.00

   RENT USED
   (Return by 05/07/2020)
   $78.55
   SAVE 58%

   RENT NEW
   (Return by 05/07/2020)
   $168.30

   BUY USED
   $140.25

   BUY NEW
   $187.00

   RENT DIGITAL
   $29.99

   BUY DIGITAL
   $64.99

   (Amazon & BN.com, excludes online marketplaces. See Bookstore for details.)

4. SAVE MORE!
   WE PRICE MATCH TEXTBOOKS
   LEARN MORE >
Parking & Transportation

RULES TO REMEMBER

Permit is REQUIRED to park on campus 24/7

Student Parking = White Lines

Must park in assigned zone 7 am - 5 pm

After 5 pm & on weekends, permit holders may park in most other zones (see map)

ALTERNATIVE TRANSPORTATION

WAVE & Seahawk Shuttles

Hawk Wheels Bike Share
Resident Permit allows parking in ANY lot within ONE resident zone.

Convenient Parking or a Space Outside of Dorm or Apartment is NEVER guaranteed.

Think Sustainable
Shuttles and bike share

Get Involved
On Campus

Save
Money/Resources
with no car

Residential Parking
Seahawk and WAVE Transit

Shuttles

OFF & ON CAMPUS

8 Off Campus Shuttles within one-mile radius
Includes Express park-and-ride

2 On Campus Shuttles
CREST/CMS Campus Shuttle (60-min loop)

AFTER HOURS
After Hours Point-to-Point Shuttle
(5:30 pm - 11:45 pm, M-Th)
Locations: Randall Library, Rec Center, Teal Terminal & within 1-mile radius

Skip the walk and take a Safe Ride.
Download the TapRide app to request your ride today.

FREE with One Card

Warwick Center  parking@uncw.edu  www.uncw.edu/transportation
BIKE REGISTRATION

Mandatory & Free: Register at Move-In or at The Hub Hawk Wheels Bike Shop

BIKE SHARE

Download the Bike Share App & go!

Hawk Wheels

Bike Registration & Bike Share

Decide Before You Ride: Come to class first & get to know your schedule!

Think Sustainable: Do you NEED a bike? Try our Shuttles and Bike Share!

The Hub: Hawk Wheels Bike Shop  bikes@uncw.edu  www.uncw.edu/transportation
Parking Permits

REGISTRATION
Register Online in MySeaport. Billed to Student Account
Permit assigned based on availability

RESIDENT PERMITS
East Deck (Reynolds Dr.) $460/yr
Central Deck (Riegel Rd.) $460/yr
Resident $390/yr

COMMUTER PERMITS
East Deck (Reynolds Dr.) $460/yr
Central Deck (Riegel Rd.) $460/yr
Zone 1 $450/yr
Zone 2 $390/yr
Zone 3 (park & ride) $290/yr
Night & Weekend $156/yr

Warwick Center parking@uncw.edu www.uncw.edu/parking
Our commitment to UNCW & the world

**Sustainability**

Kat Pohlman, Chief Sustainability Officer  sustainability@uncw.edu  www.uncw.edu/sustainability
Get Involved
In the sustainability movement

CONNECT
Follow us on Instagram for all things UNCW Sustainability! @sustindub

EDUCATE
Join the sustainability committee to write action plan; reach out to peer educators

PLEDGE
Take the sustainability pledge and opt-in to a weekly sustainability newsletter

VOLUNTEER
Join weekly volunteer opportunities on Friday, or volunteer for a special project
Seahawk Mail

Full-Service US Postal Contract Station

Electronic Package Notification (Pick up until 6 pm)
Fax, Money Order & Notary Services
Parcel Lockers
Campus Mailbox Assigned to All Freshman, International and Resident Students

Open to UNCW Students, Faculty/Staff & the Community
Apply for US Passport
US & International Photos (Visas, Study Abroad, Tests)
Renew Adult US Passport

US Passport Acceptance Facility
Passport Services

Fisher University Union  passports@uncw.edu | mail@uncw.edu  uncw.edu/passports | uncw.edu/mail
iPrint Business Center
Located in Randall Library

Provides a Full-Range of Copy/Print Services to Meet Your Goals and Needs

High Speed Copies, Resume Packages, Fax Services, Business Cards, Canvas prints, Custom mugs, Thesis Printing, Binding, Laminating, Posters, Banners and Wide Format Printing.

Blue Books, scantrons, note cards, notebooks, pens, pencils, highlighters, sharpies and more.
Whether you are on or off-campus, using iPrint from your personal computer is easy. Print from your computer or mobile device (My Print Center or Download Driver)

40+ iPrint Stations conveniently placed across campus

Remember the FREE $8.00/semester for iPrint copy/print stations! Use at 40+ locations

Save money - no need to purchase a printer, paper, or ink cartridges

Randall Library  
iPrint@uncw.edu  
www.uncw.edu/iPrint
Next Steps?
Welcome Seahawks!

**MYSEAPORT**
- Billed to Student Account
  - Complete **One Card** Online Photo Submission
  - Sign Up for **Meal Plan**
  - Register for **Parking Permit**

**Opt-in for**
- **Bookstore Dollars** (textbooks/supplies) *(If Needed)*

**WEBSITES**

**UNCW Bookstore:**
- Place order for **Textbooks**
  *Important if you want to rent books or buy used*

**One Card:**
- Deposit Funds on **Seahawk Buck$** *(If Needed)*

**QUESTIONS?**
Megan Allred | allredm@uncw.edu | 910.962.7145
Student Accounts & Cashier Office
Student Accounts & Cashier Office

About Us
Financial Aid
Forms
Orientation Presentation
Billing and Payments
Refunds
Tuition & Fees
  Summer Registration & Billing Schedule
  Fall 2018 Registration & Billing Schedule
  Fall/Spring Rates 2017-2018
  Summer Rates 2018
UNCW Departments

What's New?
Money Management Resources
Collections
Newsletter
E-Bill
FAQ's
MyCAA
Online Accelerated Program (OAP)
Payment Due Dates
Staff Tuition Waivers
Tax Information
TecalPay Tuition Payment Plan
E-Bill Tutorials

601 S College Road Wilmington, N.C. 28403-5926

PHOTO BY: JEFF JANOWSKI/UNCW

Housing & Residence Life
Registrar
Campus & Auxiliary Services
Topics:

- Authorized Users
- E-Bill
- Charges on a Student Account
- Billing Process
- Payment Options
- E-refunds
- 1098-T
• A link to E-Bill can be found in each monthly statement email, on the Student Accounts website and in the SACO quarterly newsletter.

• Students can log into E-Bill with their 850xxxxxxx and PIN.

• Student Accounts uses a pop-up acknowledgement each semester that is required for registration. It is only triggered through a Seanet login, not Seaport.
• Forgotten PINs can be retrieved

**UNCW ID Retrieval**
https://appserv02.uncw.edu/dasapps/getid/

UNCW ID Retrieval. About UNCW · Admissions · International · Offices & Services · Library · Financial Aid. UNCW User Name, UNCW ID and UNCW Pin Retrieval. Please enter your information and click Submit to retrieve your UNCW User Name, UNCW ID and UNCW Pin. Please note all fields are required. First Name
Authorized Users

- Family Educational Rights and Privacy Act (FERPA)
- Students can setup multiple authorized users
- Authorized User will receive an email with username and password information
- Look in Spam/Junk folder for initial authorized user email
- Authorized Users will receive monthly E-bill upload notifications
- Add your authorized user’s phone number for future text updates.
To sign up for direct deposit of your refunds, complete your setup in the Refund Account Setup page.

Student Account  
ID: xxxxx0510

Balance  
$0.00

View Activity  
Make Payment

Statements

Your latest eBill Statement  
(4/4/18) Statement:  
$0.00

Your latest 1098-T Tax statement  
2017 1098-T Statement

Authorized Users

Payment Profile
Consents and Agreements
Electronic Refunds
Notifications
Term Balances
Authorized Users

From this page, you can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent, subject to certain exceptions. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

Email address of the authorized user

Would you like to allow this person to view your billing statement and account activity?

Would you like to allow this person to view your 1098-T tax statement?

Would you like to allow this person to view your payment history and account activity?
To sign up for direct deposit of your refunds, complete your setup in the Refund Account Setup page.

**Student Account**

**ID:** xxxxx0510  
**Balance:** $0.00

**Statements**

- **Your latest eBill Statement**  
  (4/4/18)  
  Statement: $0.00

- **Your latest 1098-T Tax statement**  
  2017 1098-T Statement
Included on Student Account?

**Charges**
- Tuition & Fees
- Housing
- Meal Plans
- ID Charge
- Parking Decals & Fines
- Library Fines
- Mailbox Charge
- Insurance – **must waive**
- Books – **optional**

**Department**
- Registrar’s Office
- Housing & Residence Life
- One Card Office
- One Card Office
- Parking Office
- Library
- Post Office
- Health & Wellness
- UNCW Bookstore
Student Schedule and Bill

Bill Date: 09/06/2016
Student ID:
Term: Fall 2016(2017/18)
Due Date: 09/27/2016

UNC Wilmington
Cashier’s Office
601 S College Road
Wilmington, NC 28403-5926
(910)797-4281
http://www.uncw.edu/billingfaqs
StudentAccounts@uncw.edu
TealPay@uncw.edu

Wilmington, NC 28412

<table>
<thead>
<tr>
<th>CRN</th>
<th>SUBJECT</th>
<th>COURSE #</th>
<th>SECTION</th>
<th>TITLE</th>
<th>CAMPUS</th>
<th>CREDITS</th>
<th>PART OF TERM</th>
</tr>
</thead>
<tbody>
<tr>
<td>10064</td>
<td>MAT</td>
<td>111</td>
<td>006</td>
<td>College Algebra</td>
<td>M</td>
<td>3.00</td>
<td>F</td>
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<tr>
<td>10512</td>
<td>PSY</td>
<td>105</td>
<td>001</td>
<td>General Psychology</td>
<td>M</td>
<td>3.00</td>
<td>F</td>
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<tr>
<td>13000</td>
<td>UNI</td>
<td>101</td>
<td>110</td>
<td>Learning Community Seminar</td>
<td>M</td>
<td>3.00</td>
<td>F</td>
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<tr>
<td>15783</td>
<td>ENG</td>
<td>290</td>
<td>110</td>
<td>Themes in Literature</td>
<td>M</td>
<td>3.00</td>
<td>F</td>
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<tr>
<td>16942</td>
<td>HST</td>
<td>105</td>
<td>110</td>
<td>United States to 1865</td>
<td>M</td>
<td>3.00</td>
<td>F</td>
</tr>
</tbody>
</table>

Total Credits: 15.00

CURRENT TERM CHARGES

<table>
<thead>
<tr>
<th>Current Term Charges</th>
<th>Credits/Anticipated Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cornerstone</td>
<td>$2,939.00</td>
</tr>
<tr>
<td>Fall Ed and Tech Fees</td>
<td>$246.48</td>
</tr>
<tr>
<td>Fall Food Dollars $150</td>
<td>$150.00</td>
</tr>
<tr>
<td>Fall MP All Acc Plus 5 7% tax</td>
<td>$1,163.85</td>
</tr>
<tr>
<td>Fall Security Fee</td>
<td>$15.00</td>
</tr>
<tr>
<td>In-state Undergrad Tuition</td>
<td>$2,177.75</td>
</tr>
<tr>
<td>Mandatory Std Box Chge</td>
<td>$11.00</td>
</tr>
<tr>
<td>Parking Decal</td>
<td>$350.00</td>
</tr>
<tr>
<td>UG Mandatory Fees</td>
<td>$1,036.10</td>
</tr>
<tr>
<td>University ID Fee</td>
<td>$20.00</td>
</tr>
</tbody>
</table>

Current Term Charges Total: $8,609.18
Credits/Anticipated Credits Total: $8,609.18

**Current Term Balance:** $0.00
**Non-current Term Balance:** $0.00

**Balance Due:** $0.00

**Non-current term balance is the sum of all other term charges less the sum of all other term payments and credits. Transaction detail may be viewed under the Activity tab in E-bill by term.**

Please visit [http://www.uncw.edu/TuitionUse](http://www.uncw.edu/TuitionUse) to access the Use of Tuition Statement for the University of North Carolina Wilmington. This statement provides detail for the UNC Board of Governors approved annual fees. For a list and description of all fees please visit: [http://www.uncw.edu/studentaccounts/rates.html](http://www.uncw.edu/studentaccounts/rates.html).

Students enrolled in the TealPay tuition payment plan will receive an e-mail notification 7 days prior to the payment due date with the installment amount.
Billing Process – Fall 2019

Registration

- Register at Orientation
- Charges listed in E-bill
- Pay by the bill due date

1. Ensure Financial Aid Packaging is Complete
2. Setup a TealPay Payment Plan
3. Confirm your balance is paid in full

*UNCW Student Accounts does reserve the right to drop for non-payment.
E-bill is used for all student billing and relies on email

Pay Online via E-Bill

Electronic Checking Account - no fee
If using a Credit Union please confirm routing and account information before paying.

Credit or Debit Card
MasterCard, VISA and American Express
2.85% convenience fee

- Payments immediately post to student account.
Other Payment Options

- Cashier’s Office – cash and check only
- Financial Aid - loans, scholarships, and grants
- TealPay – In-house Payment Plan
- 529 Plans – college savings account
- Third Party Sponsorship – contact Student Accounts
TealPay Tuition Payment Plans

***SIGN UP EACH SEMESTER***

Benefits:

- Interest-free- small enrollment fee
- Split balance into manageable monthly payments
- Reduce dependence on loans
- Enrollee will receive emails advising of payment increases
  - we recommend Authorized Users enroll!
- Setup automatic scheduled payments (optional)
- Last day to enroll will be the bill due date for the term
• **UNCW e-mail is the official means of communication!!**

• Monitor student account – especially prior to registration opening and before bill due dates

• Past due balances prevent registration

• Drop vs. Withdrawal

• Tuition charges are based on the student’s residency.
  - Residency is determined by the North Carolina Residency Determination Service and decisions are updated by the Registrar’s Office.
  - Student Accounts bills based on a student's residency.
E-refunds

- Setup your E-refund account today!!
- Refunds often due to: overpayment, dropped class, etc.
- E-Refunds will be issued to a checking or savings account only
- Only students can setup refund account
- Payments will **not** be initiated by Student Accounts
- If your bank account information changes you will need to update your E-refund account
Title IV

- Allows federal financial aid funds: including grants and loans, to be used to pay non-institutional charges.
  - Non-institutional charges include, but are not limited to: health insurance premiums, library fines, bookstore dollars, parking fines, and health center charges.
  - If the student does not have a Title IV form on file they may be issued a refund without all charges on the account being paid.
  - This means the student would be required to make a personal payment by the posted due date for any remaining charges.
1098-T

- Provided in late January each year
- Please provide SS# (if you haven’t already)
- Provides a starting point for tax credit determination
- Provides amount paid for tuition and qualifying fees within the calendar year
- **Students must consent to receive their 1098-T statement online**
Office of Scholarships & Financial Aid
Fred Holding, Director
Agenda

• Cost of Attendance
• Financing options
• FERPA/Proxy
• Website
• Questions
## Estimated Annual Cost of Attendance

<table>
<thead>
<tr>
<th></th>
<th>2020-2021 Resident</th>
<th>2020-2021 Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition</td>
<td>$4,400</td>
<td>$18,508</td>
</tr>
<tr>
<td>Fees</td>
<td>$2,738</td>
<td>$2,738</td>
</tr>
<tr>
<td>Room</td>
<td>$6,926</td>
<td>$6,926</td>
</tr>
<tr>
<td>Meals</td>
<td>$4,420</td>
<td>$4,420</td>
</tr>
<tr>
<td>Books/Supplies</td>
<td>$1,130</td>
<td>$1,130</td>
</tr>
<tr>
<td>Transportation</td>
<td>$1,810</td>
<td>$1,810</td>
</tr>
<tr>
<td>Loan Orig Fee</td>
<td>$64</td>
<td>$64</td>
</tr>
<tr>
<td>Personal</td>
<td>$1,650</td>
<td>$1,650</td>
</tr>
<tr>
<td>Health Insurance</td>
<td>$2,617</td>
<td>$2,617</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$25,755</strong></td>
<td><strong>$39,863</strong></td>
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### Estimated Annual Cost of Attendance

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<td><strong>$39,863</strong></td>
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**Direct Costs Per Semester**
- **$9,200 ($4,000) – Resident**
- **$16,300 ($11,000) – Non-Resident**
Financial Aid Awards & Financing

- FAFSA opened October 1, 2019
- Awards are for the academic year (fall & spring)
  - Half fall/half spring
- Federal Student Loans
  - Accept (or decline) on SeaNet
  - [www.studentloans.gov](http://www.studentloans.gov)
    - Exit Counseling (prior institution)
    - Entrance Counseling & Loan Agreement / Master Promissory Note (MPN)
- Federal Parent Plus Loan
  - Application, MPN: [www.studentaid.gov](http://www.studentaid.gov)
- Non-Federal Loan/Private
  - [www.uncw.edu/finaid](http://www.uncw.edu/finaid) > COSTS
  - 7-10 business days for certification & processing
- Teal Pay Payment Plan
- Federal Work Study acceptance and FERPA training (SeaNet)
SeaNet Proxy / FERPA

SeaNet Proxy for records access (FERPA)

www.uncw.edu - Search for “SeaNet Proxy”
Our website: uncw.edu/finaid

COMPLETE IT TODAY!

FOR ASSISTANCE WITH COMPLETING THE FAFSA, PLEASE VISIT OUR OFFICE, LOCATED IN THE WARWICK CENTER

COSTS
- Cost of Attendance
- Money Management
- Net Price Calculator
- Ayuda Financiera
- COVID-19

APPLY FOR AID
- Financial Aid Basics
- Verification
- Direct PLUS Loan Request
- FSA ID Help
- Scholarships
- Student Employment
- Maintaining Eligibility (SAP)
- Federal Loan Counseling

YOUR AWARD
- Awarding Process
- View Your Status
- Return of Financial Aid Funds
- Forms
- Consumer Disclosure and Policies
- Publications and Videos

INFO FOR
- Education Abroad
- Athletics
- Transfer
- Transient
- Military
- Graduate
- OAP
- Non-degree
- School Counselors

About
My FinAid Counselor
FAQs
SeaNet Navigations

Announcements

UNCW UNIVERSITY OF NORTH CAROLINA WILMINGTON
QUESTIONS?

Use the Q&A button at the bottom of your screen