



Engineering Expectations Summer Cancellation & Refund Policy

This policy applies to all the Engineering Expectations Summer Programs:

This policy applies to all Engineering Expectations Summer Programs: To ensure that our camps are of the highest quality, we plan, schedule, and commit to paying for staff, transportation, and recreational activities months before summer camp begins. Families typically book their camp months in advance. Therefore, last minute cancellations are particularly difficult for us to fill since most campers have already made other arrangements for the summer. Consequently, we cannot provide refunds if you cancel any time after 2 weeks prior to the start day of your camp session and can only provide a 50% refund (based on the program's total tuition cost) if you cancel anytime between 4 and 2 weeks prior to the start date of your camp session. Any cancellations that take place prior to 4 weeks before the start date of your camp session will be charged a 25% processing fee. If you need to change dates (and space is available in another session during the current summer) there is a \$25 processing fee. The program reserves the right to cancel a camp session in the unlikelyhood of low enrollment. If the data suggests a cancellation, you will be contacted by a program representative 2 weeks prior to the start of the camp date.

Policy States:

- No refunds will be given within 2 weeks prior to start date of your camp session.
- 50% refunds (based on the program's total tuition cost) will be given 4-2 weeks prior to start date of camp (50% cancellation fee).
- 25% processing fee for any cancellations made prior to 4 weeks before start date of camp.
- \$25 processing fee for any changes in dates.
- The program reserves the right to cancel a camp session in the unlikelyhood of low enrollment. In this case you will be notified at least 2 weeks in advance.

All cancellation requests must be made in writing or by phone with a confirmation e-mail.

Mail

UNCW Youth Programs
Engineering Expectations
601 S College Rd
Box 5630
Wilmington, NC 28403-5630

Fax

910-962-4000

Questions

Call us at 910-962-2939