

A multi-disciplinary, post-baccalaureate program for professionals, practitioners and students who wish to gain a greater understanding of conflict in both domestic and international settings

Gain skills required to facilitate high conflict meetings and scenarios:

- interpersonal conflict
- third-party facilitation
- mediation
- larger group conflict

Participate in the certificate program while enrolled in a master's degree program in another discipline at UNCW or any other accredited university

Take courses in the master's program in conflict transformation and management at the Nelson Mandela Metropolitan University in Port Elizabeth, South Africa



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UNIVERSITY of  
NORTH CAROLINA  
WILMINGTON

## CONFLICT MANAGEMENT & RESOLUTION

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EEO/AA Institution. 250 copies of this public document were printed  
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A hand holding a pen, with the word "Succeed" written in a cursive font and circled in red. The background is a blurred image of a person in a suit.



## Post-Baccalaureate Certificate Conflict Management & Resolution

[uncw.edu/cmr](http://uncw.edu/cmr)

## Electives

### International Track

- Conflict Management and Resolution
- Conflict in International Politics
- International Law and Dispute Resolution
- Ethics in International Affairs
- Development, Change and Conflict
- Problem Solving and Decision Making
- Violence Studies
- Terrorism and Counterterrorism
- Hostage Negotiation
- Propaganda, Political Warfare and Influence Operations
- Missile Defense and Its Role in Conflict Resolution
- The Psychology of Terrorism
- International Organizational Behavior
- Strategic Communication: Analysis of Persuasion and Cultural Principles and Techniques
- Technology and Security

- Space Technology and Security
- Restorative Justice

### Domestic Track

- Conflict Management and Resolution
- Alternative Dispute Resolution
- Public Management and Facilitation
- Ombudsmanship
- Family Violence Over the Lifespan
- Violence in the 21st Century: Diversity Matters
- Labor Law and Relations
- Problem Solving and Decision Making
- The Psychology of Terrorism
- Trauma Awareness and Transformation
- Restorative Justice

## Two-part, blended-course model

- 1. Short and intense (two-day to two-week) set of initial lecture/seminars (each course) utilizing face-to-face instruction, video conferencing and mobile access**
- 2. Self-paced but guided learning in a distance education format**

One two- to four-week instructional block each semester

Designed to provide core knowledge, skills and abilities through a set of modules focused on the theoretical and applied approaches to conflict management

## REQUIREMENTS

18 conflict management and resolution credit hours

### 3 core courses (9 hours)

*Students develop core skill sets in conflict management, conflict types, negotiations, decision making and intercultural dispute resolution*

- Conflict Management Theory
- Mediation and Conflict Resolution Practicum
- Decision Making and Negotiation

## ADMISSION

- ❑ Bachelor's degree from an accredited college or university in the United States or its equivalent in a foreign institution based on a four-year program
- ❑ Strong academic record in any field with an overall GPA of 3.00 or "B" average or the equivalent professional experience

Students must submit the following to the UNCW Graduate School:

- ❑ An application for graduate admission
- ❑ Official transcripts of all college work (undergraduate and graduate)
- ❑ 500-word essay on the applicant's goal in pursuing graduate work in conflict management and resolution
- ❑ Three letters of recommendation from an academic institution or the applicant's relevant professional field