

**Mike Lloyd Promoted to Director of Campus Support Services**

We are thrilled to announce the promotion of Mike Lloyd to Director of Campus Support Services. Mike joined UNCW 20 years ago and has held positions in Printing Services, Seahawk Mail, and Auxiliary Services.

As a Business Officer for Auxiliary Services, Mike managed Printing Services, Seahawk Mail, and UNCW Passport Services. He has displayed an unparalleled knowledge of business operations that prompted the huge success of the Print Shop, departmental copiers, and the student iPrint Business Center. Mike's influence on customer service and business retention within his offices has been substantial, translating into his operations having an excellent record of timely delivery, continued growth, and exceptional customer relations.

We anticipate that as Director of Campus Support Services, Mike's input and determination will be multifold. His new duties include overseeing Campus Recycling, Surplus Properties, Warehouse Services, Copier Program, Printing Services, UNCW Passport Services, and Seahawk Mail. The reorganization of these areas to Campus Support Services is being made to handle the increase in operational services for the university.

Mike brings a wealth of experience to his new role and we are excited about his continued work in support of the university's and Business Services' mission. According to Sharon Boyd, associate vice chancellor for business services, "Mike has shown a true capacity to engage employees and build high levels of customer satisfaction. Mike instills a passion for service and meeting the needs of departments, students, faculty and staff. We can always count on Mike and his teams to be professional and to make the work they do a part of others' success." Please join us in congratulating Mike on his outstanding performance and promotion to Director of Campus Support Services.

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