

# Student Accounts & Cashier Services

Student Finances First

## Billing Information

The next E-bill statement will be uploaded on September 20, 2012 and payment is due October 25, 2012. Spring registration holds are placed on accounts with balances after this date.



## Contact Information

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Cashier's Office - Student Accounts  
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Wilmington, NC 28403 - 5926

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## Tuition Surcharges 2012-2013 Academic Year

Tuition surcharges are posted to student accounts when 140 hours are exceeded to complete a Bachelor's degree. The tuition surcharge rate is 50% for the 2012-2013 academic year.

Please visit the [Registrar's website](#) for information on how the surcharge is calculated.

The General Assembly amendment (*Section 9.10.(a) of Session Law 2009-451*) instituted the fifty percent (50%) tuition surcharge in 2010 and applies to all undergraduates seeking a baccalaureate degree.

## TealPay Payment Plans

Spring plans will be available starting in November, more details in the October newsletter. PLEASE MAKE NOTE: You have to enroll in a payment plan each term, plans do not carry over to another term.

## Important Dates

September 03	Labor Day Holiday (office closed)
September 15	Health Insurance Waiver Deadline
September 20	E-bills issued
October 25	E-bill due date

## Health Insurance

**The last Day to have the Health Insurance Charge waived is September 15, 2012.** Term health insurance is required for all students. If you have not submitted a health insurance waiver form, a health insurance charge of \$709.00 is posted to your account. Visit the [Health Services](#) website for more information.

## SACO Survey

On September 4, 2012 an e-mail invitation will be sent to all current students and authorized users to participate in an online survey that will provide us with valuable feedback to assess our customer service and determine areas where improvement is needed. Your participation in this survey is important to us.

In addition, you will have an opportunity to enter a drawing to win one Of three \$50 Target gift cards. The deadline to complete the survey is October 2, 2012.

## Keeping In Touch and Helpful Links

[Student Accounts](#)

[Housing & Residence Life](#)

[Registrar](#)

[Auxiliary Services](#)

[Campus Dining](#)

[Financial Aid](#)

## Helpful Links

[Tutorials](#)

[Frequently Asked "FAQ's"](#)

[E-Bill](#)

