



# Student Accounts Newsletter

## “Student Finances First”

March 2012

### Important Payment Due Dates

- 03/30/2012 Mid-Term
- 05/23/2012 Summer I&II
- 07/03/2012 Mid-Term
- 08/29/2012 Fall
- 10/25/2012 Mid Term

### Keeping In Touch

- Student Accounts
- Housing & Residence Life
- Registrar
- Auxiliary Services
- Campus Dining
- Financial Aid

### Helpful Links

Tutorials  
*Use these to assist you in the navigation of many of the services provided by our office.*

Frequently Asked  
*Most of the questions you generally ask are answered here.*

1098-T Tax Information  
*Please read this before you call. Your questions are probably already answered here.*

E-Bill  
*This is where you pay, set up authorized users and refund accounts. We do not accept credit card payments by phone for current tuition and fees.*

Contact Us : 910-962-4281  
StudentAccounts@uncw.edu  
TealPay@uncw.edu

### Important Billing Information

Mid-Term bills are issued to collect any unpaid charges that may have occurred after the spring bill due date. These bills were issued March 1, 2012, and are due March 30, 2012. Pay in full to avoid a summer/fall pre-registration hold.

### Tuition Surcharges 2011-2012 Academic Year

Tuition surcharges are posted to student accounts when 140 hours are exceeded to complete a Bachelors degree. The tuition surcharge rate is 50% for the 2011-2012 academic year. Please visit the [Registrar's website](#) for information on how the surcharge is calculated. For applicable students, tuition surcharges were included on the March 1<sup>st</sup> bill.

### Student Accounts and Cashier Office (SACO) Survey

On January 26, 2012, an e-mail invitation was sent to all current students and authorized users to participate in an online survey that provided us with valuable feedback to assess our customer service and determine areas where improvement is needed.

We would like to thank all those who participated in the survey. Special congratulations to our gift card winners.

Jill Goodman  
Paula Reidhaer  
Loren Stanisic

### SACO Scholarship

The SACO Scholarship is created by the staff members of the Student Accounts and Cashier's Office. The scholarship is a merit scholarship and the recipient will be selected on demonstrated academic ability, special achievement, demonstrated leadership skills, and community service. The scholarship may be awarded to undergraduate or graduate students. Visit the OSFA website, [www.uncw.edu/finaid](http://www.uncw.edu/finaid) and select "Scholarship Application" to link to the scholarship application for 2012-13. The scholarship application period is open until April 1.

### Attention Perkins Loan May and July Graduates

Please remember to schedule your **mandatory** Perkins Loan Exit interview during the weeks of April 23-27, May 8-10 by individual appointment. Contact Constance Evans at 910-962-7419 or [evansc@uncw.edu](mailto:evansc@uncw.edu). Official times will be available in the April newsletter, space is limited.