2017 Benefit Updates

- Please check your benefit deductions on your pay stub. Report any discrepancies to HR as soon as possible.

- Dental coverage is now provided by MetLife effective January 1. You should have received a letter from MetLife with new cards at the bottom. If you need cards, please call the vendor or print from their website [here](#).

- Our pharmacy benefit manager has changed and your pharmacy must have your 2017 State Health Plan card in order to process your prescriptions through CVS/Caremark. You do not need to have your prescriptions filled at CVS.

- If you need to request any new cards (Dental, FSA or Vision) you can call the provider.
  - P&A Flexible Spending Accounts: 1-866-916-3475 (If you had a card in 2016, you do not need a new one.)
  - MetLife: 1-855-676-9441
  - Superior Vision: 1-800-507-3800

- If you are enrolled in the CDHP, your HRA card is different from your HCFSA (Health Care Flexible Spending Account) card.

  The HRA (Health Reimbursement Account) card may be used only for prescriptions. Those costs are deducted from the amount in your HRA account.

  Your HCFSA may be used only for medical costs (prescriptions, deductibles, etc.) after your HRA has been depleted. You may use your HCFSA for dental or vision costs at any time as those are not related to your HRA.

- You have until March 15th to spend your remaining 2016 Flexible Spending Account balances. To check your balance, log in to P&A’s website [here](#) or call P&A.

- If you have the Allstate Cancer coverage, please remember to file for your 2016 wellness premium credit.

If you have any questions, please contact Kelly Kennedy, x23006 [kennedyk@uncw.edu](mailto:kennedyk@uncw.edu) or Diana Waser, x23345 [waserd@uncw.edu](mailto:waserd@uncw.edu).