

New Hanover County Health Summit

Roundtable 1 • Enhance Safety Net • Scott Whisnant, Facilitator

1. Strategies to expand for uninsured

- Expanded hours/days – weekends
- WHAT (Wilmington Health Access for Teens) should it rotate?
- Use of urgent care clinics
- Up the number of navigators

2. Funding

- Payor Source?
- Grants?

3. What about non-English speakers?

4. How would you invest \$100K?

- Navigator – because patients need to know where they can go. This may assist to catch health problems early.
- Community Educator – Someone to direct patients care.

5. How do we incite physicians, FNPs, PAs to volunteer?

- Physicians look at free clinics and ask, “Why me?”
- Prove agencies are working together. Show that primary care is working before specialist involvement
- Run ads to thank physicians for efforts
- Remove all aspects except treatment from physician
- Ask MDs to look at unpaid accounts to find referrals
- Use benefits person to capture nameless applying for SSI
 - Disability claims
 - Needs to all be incorporated
- All involved persons/groups need to be electronically connected
- Expansion of Tileston Clinic
- Use of CFCC’s Dental Clinic – this has been challenging
 - No evening classes
- Up children’s access to dental health
 - Van goes to schools
- Improve relations between Dentists and Medicaid
- Educate community about what services are available.
- Program must include the 65+ population too. These persons have issues paying for meds, additional procedures, hearing aids, dental and eye care.
- Involve medical schools/nursing schools
- Utilize urgent care facilities as necessary.

